



Job Description

Job Title: Admin Assistant – Localities

POSCODE: HAY1387

Grade: D

Overall Purpose of Role

To provide effective business support and facilities management of a children's services locality hub

To support the service through the effective oversight of local resources and requirements

Main Accountabilities

1	To provide an effective, polite and courteous service in a children's Service Location
2	To co-ordinate events effectively within the locality, taking meeting bookings and ensuring the location is prepared appropriately.
3	To co-ordinate, monitor and distribute stocks of office supplies, minimising waste and maintaining effective operation of the service.
4	To work with the Localities Team Leader to monitor and ensure the location remains compliant with building health and safety requirements, including liaising with corporate property services to arrange maintenance and flag any concerns.
5	To respond to queries and requests for support from the teams within the location in a consistent and effective way.
6	Works closely and jointly with the other administrators as required to ensure continuity of support for children services and undertake other tasks as appropriate to meet the needs of the business.
7	Ensure that reasonable care is taken at all times for the health safety, and welfare of yourself and other persons, and to comply with the policies and procedures relating to health and safety within the department.

Safeguarding commitment

We are committed to safeguarding and promoting the welfare of children and young people/vulnerable adults. We require you to understand and demonstrate this commitment.

Person Specification

Qualifications, Knowledge, Skills and Experience

Minimum level of qualifications needed for this post

Qualifications Required	Subject	Essential/Desirable
Educated to GCSE level or equivalent professional qualification or business experience	Maths and English Grade C or above	Essential

Minimum levels of knowledge, skills and experience required for this post

Identify	Details	Essential/Desirable
Knowledge:		
Local Government	A knowledge of working within a local government setting and working across key stakeholders	Desirable
Children's Services	Experience of working within a Children's Service environment	Desirable
Business Support	Experience of working within a business support capacity	Desirable
	Previous experience of working or volunteering in a customer focussed role	Essential
Skills:		
Numeracy	Numeracy, analytical, and attention to detail.	Essential
IT	Competent in the use of IT	Essential

Communication	Must be able to demonstrate ability to effectively communication across myriad channels.	Essential
Experience:		
Working Relationships	Experience of establishing strong working and effective relationships with customers	Desirable
Change Management	Experience of working with a fast changing, dynamic environment.	Essential
Disclosure Level		

What DBS Level is required for this post?	
None	<input type="checkbox"/>
Standard	<input checked="" type="checkbox"/>
Enhanced Child Only	<input type="checkbox"/>
Enhanced Child/Adult Bar	<input type="checkbox"/>

Working Arrangements

What work type does this role fit into? (tick one box that reflects the main work type, the default workers type is flexible)	
Fixed	<input type="checkbox"/>
Flexible	<input checked="" type="checkbox"/>
Field	<input type="checkbox"/>
Home	<input type="checkbox"/>