

When potential is unlocked, talent *thrives*



West Northamptonshire Council

Job description and person specification

Commissioning Officer -

Supplementary Substance Misuse Treatment and Recovery (SSMTR)

Public Health

Thank you for your interest in this role. Our vision at West Northamptonshire Council (WNC) is: 'to make West Northants a great place to live, work, visit and thrive'.



We truly stand by this and work hard every day to make this a reality, and at WNC it's about our people. People who thrive with ambition, bring new ideas, demand better ways of working, care about every detail, and who never shy away from a challenge.

Our culture is a gateway for new experiences. A place to forge new opportunities. To empower you in your career and unite you with like-minded people. When potential is unlocked, talent thrives.

Purpose and impact:

To support the development and implementation of strategic commissioning plans in Public Health, specifically related to the drugs and alcohol service. The post must ensure best practice, excellent coordination of commissioning and associated business processes, and develop services that improve population health and wellbeing and reduce health inequalities.

To support the Commissioning and Project Managers and Public Health leads to ensure the development and maintenance of high-quality evidence based services commensurate with the principles of best value which meet identified local need in line with nationally and locally agreed strategic priorities based on population health needs.

Accountable to:

This role is accountable to the Project and Commissioning Managers, responsible for the delivery of the Supplementary Substance Misuse Treatment and Recovery Grant. The role sits in Public Health part of West Northamptonshire Council.

Responsibilities:

- 1. Under the guidance of the Commissioning and Project Managers, complete drug and alcohol related project activities and build relationships with other partners/organisations to support the development and delivery of the actions within adopted Commissioning strategies to ensure the best possible outcomes for vulnerable groups within available resources, compliant with legislation and in line with national and local strategic direction.
- 2. To collate and analyse information on contract performance, management and costs. Produce reports to enable the monitoring of performance against individual contracts and key performance indicators.
- 3. To provide high quality coordination of and support to routine commissioning business processes, including performance & quality monitoring, & liaising with council colleagues on financial, legal, procurement tasks.
- 4. To develop and implement engagement structures and activities to harness the views of service users, families and carers, local communities, service providers and other key stakeholders to ensure the Council support the identification of service gaps and unmet needs to inform the decommissioning, redesign and commissioning of services to meet the health and wellbeing needs of the population.

- 5. To complete the writing of specifications and tender documentation and helping to evaluate tender documentation and issuing new contracts alongside the Commissioning Manager to procure new and revised public health services.
- 6. To review intelligence and engage with local communities and providers to understand the needs within the market place to align the market in delivering good quality, cost effective services that meet the identified needs of service users and carers.
- 7. To provide advice and guidance about commissioned services to operational staff, senior managers, elected members including the writing of analytical reports and presentation of data as required.
- To undertake market and supplier research, review legislation and policy guidance to identify opportunities for improved value for the council and identify process efficiencies and/or cashable savings.
- 9. To research and review legislation, policy guidance, new initiatives and best practice that improves health and well-being to ensure the Commissioning and Project Managers, the Council and local providers are kept informed of commissioning policy and initiatives.
- 10. To maximise personal productivity, minimise duplication and errors; and manage our information efficiently and securely to reduce risk, though effective use of Office 365 and our internal IT systems and applications.
- 11. Actively challenge and seek to eliminate any directly or indirectly discriminatory practice or behaviours.
- 12. Demonstrate awareness and understanding of other people's behavioural, physical, social and welfare needs and ensure that reasonable care is taken at all times for the health, safety and welfare of yourself and other persons.

This job description reflects the major tasks to be carried out by the post holder and identifies a level of responsibility at which they will be required to work. In the interests of effective working, the major tasks may be reviewed from time to time to reflect changing needs and circumstances. Such reviews and any consequential changes will be carried out in consultation with the post holder.

Person specification:

The requirements for the role are outlined below and will be part of the selection process. Each of the criteria listed below will be measured by:

(A) Application Form, (T) Test, (I) Interview, (P) Presentation, (D) Documentation.

Minimum levels of knowledge, skills experience and qualifications required for this job.

Skills and abilities:	Essential / Desirable	Measured by
Ability to negotiate and influence	E	A, I, D
Demonstrate effective use of Office 365 (incl. Teams, OneDrive, etc.) or willingness to undertake training during the probation period.	E	А,Т, І

Knowledge:	Essential / Desirable	Measured by
Good level of Knowledge of public health, health and health improvement	D	A, I, D
Understanding of the importance of consultation and engagement and what are the most effective ways to consult with people so they are involved in the decision making process	E	A, I, D
Good level of Knowledge of Social and Health care systems in England and Wales	Е	A, I, D
Good level of knowledge around substance misuse	E	A, I

Relevant experience:	Essential / Desirable	Measured by
Experience in public health, health and health improvement	D	A, I, D
Experience of processes for the commissioning, contracting & monitoring of public services of similar business processes	E	A, I, D
Experience of working in drug and alcohol services or commissioning	Е	A, I, D
Experience of project management & business management, including coordination, planning, information collation, analysing data to produce reports, strategies and briefing papers	E	A, I, D

Education, training and work qualifications:	Essential / Desirable	Measured by
Degree or equivalent preferably in Health or Research or Policy related areas	E	A, I, D

All appointments are subject to standard pre-employment screening. This will include identity, references, proof of right to work in the UK, medical clearance and verification of certificates.

Additional pre-employment checks specific to this role include:

Enhanced Disclosure and Barring Service check

Day-to-day in the role:

Hours:	37 hours per week	Primary work base:	WNC One Angel Square
Job family band:	PS07	Worker type:	Part-flexible
Salary range:	£34,805 - £37,349	Budget responsibility:	N/A
People management responsibility:	N/A		

Working conditions & how we work:

We are open to discussions about flexible working.

This role has been identified as a part-flexible worker type, this means that you will be able to work from other work locations and when not working from an office you will be working remotely for up to 3 days a week (including from home).

Our organisational values and behaviours

Everything we want to achieve for West Northants depends on having the right people in place and doing the right things and we want all colleagues to THRIVE, both personally and professionally. Our values and our behaviours framework underpin how we work and what partners and customers can expect from us. We want to do our very best for our residents, service users and businesses and for our staff – we want everyone to THRIVE.

т	Trust	We are honest, fair, transparent and accountable. We can be trusted to do what we say we will.
н	High Performing	we get the basics right and what we do, we do well. We manage our business efficiently.
R	Respect	we respect each other and our customers in a diverse, professional and supportive environment.
I	Innovate	we encourage curiosity, we are creative and seize opportunities to grow individually as an organisation and as an area.
v	Value	We continually strive for best practice and ways of improving existing procedures, practices and systems and thereby promoting efficiency and cost effectiveness
E	Empower	we believe in people, will listen, learn and trust them to make decisions. We help people to realise their ambitions.

"Valuing colleagues as individuals and encompassing our different perspectives to deliver our collective ambitions. One West inclusive culture"



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Choose a career that offers you a true sense of achievement, fills you with pride and challenges you in a positive way, everyday.

The benefits of a career at WNC include:

- **People** are at the centre of everything we do. Without our people, we wouldn't be able to deliver services to the people in our community.
- Ambition runs through everything we do at West Northants Council, we nurture and develop our people's ambition and willingness to succeed, to continually improve the service we provide to the community.
- **Care** is at the heart of West Northants Council, we care in so many ways; seen and unseen, helping our colleagues and community to thrive.
- Flexibility is key, we know work-life balance is critical to wellbeing, so we work hard to make sure our benefits package promotes and improves wellbeing; from annual leave, sick pay, family leave and flexible working, financial security offered by a local government pension scheme and life assurance, and discount schemes which make a difference to your day-today life, through to employee helplines offering free legal, health, financial and wellbeing advice and support.

We want you to have balance and be happy.

