

# When potential is unlocked, talent *thrives*



Job description and person specification

# Senior Estates Surveyor

# Property Strategy and Estates Department, PLACE Directorate

Thank you for your interest in this role. Our vision at West Northamptonshire Council (WNC) is: 'to make West Northants a great place to live, work, visit and thrive'.

We truly stand by this and work hard every day to make this a reality, and at WNC it's about our people. People who thrive with ambition, bring new ideas, demand better ways of working, care about every detail, and who never shy away from a challenge.

Our culture is a gateway for new experiences. A place to forge new opportunities. To empower you in your career and unite you with like-minded people. When potential is unlocked, talent thrives.



## **Purpose and impact:**

As a senior property professional within the Property Strategy and Estates team, you will provide expert and professional property / estates advice to WNC. As an advocate of best practice, you will be responsible for delivering a significant caseload of complex estates matters covering the Councils operational and non-operational (investment) property portfolio which currently extends to approximately 1,000 assets. Using your extensive knowledge of property and estates management practices, you will lead on key acquisitions and disposals projects, providing technical advice and guidance to other members of the Property Strategy and Estates team, as well as internal and external clients and senior council officers. You will also deputise for the Estates Manager and / or the Property Strategy and Major Projects Manager when required.

As a Senior Estates Surveyor, you will provide expert and strategically focussed advice to the Property Strategy and Estates teams ensuring that its substantial portfolio is robustly managed to maximise revenue income while minimising operational costs. As the lead on key strategic acquisitions and disposals you will contribute to the delivery of the councils' wider financial requirements while delivering innovative property solutions that enable Services to transform and deliver the highest quality provision to the residents of West Northamptonshire. By fostering strong relations within other public sector organisations, you will seek opportunities that support the efficient, and cost effective, delivery of public sector services across West Northamptonshire, enabling communities to thrive.

#### **Accountable to:**

This role is accountable to the Estates Manager or the Property Strategy and Major Projects Manager (as appropriate). The role sits within the Property Strategy and Estates Team, forming part of Assets and Environment Service, and the Place Directorate of West Northamptonshire Council.

# **Responsibilities:**

- 1. To manage the delivery of a significant caseload of high-profile property management activities including lease renewals, rent reviews, title disputes etc which have a significant degree of legal complexity.
- 2. To deliver, high profile and complex property disposals in line with best value requirements. This will include developing town planning-led solutions to create added value through achieving planning consents and the procurement and management of external specialist consultants where appropriate.
- 3. To provide technical expertise and support within the Property Strategy and Estates Team ensuring efficient and effective service delivery and to deputise for the Estates Manager and / or the Property Strategy and Major Projects Manager as and when required.
- 4. To manage complex projects on behalf of customers and stakeholders. To plan, identify and anticipate challenges and obstacles within those projects and work collaboratively with stakeholders to identify value for money solutions.
- 5. To recognise and create opportunities to maximise returns from the wider property portfolio and to assist in the development of short, and long-term action plans to deliver property solutions identified by the Councils Senior leadership Team (SLT), and to support the transformation of council services.
- 6. Undertake valuations and support the effective management of the councils 5-year asset and insurance programme.
- Be a mentor to junior members of the team, providing technical advice and guidance and support the councils Graduate Estates Surveyor(s) to become professional members of the Royal Institution of Chartered Surveyors (RICS).
- 8. To be aware of the financial impacts of any decisions and the effect that these have on the effective management of the Property Strategy and Estates budgets, including the delivery of any agreed savings and efficiencies targets
- To demonstrate the ability to recognise and consider wider corporate objectives, and to take responsibility
  for influencing and negotiating key stakeholders to achieve outcomes which meet those objectives, whilst
  still delivering value for money.
- 10. Actively challenge and seek to eliminate any directly or indirectly discriminatory practice or behaviours.

11. Demonstrate awareness and understanding of other people's behavioural, physical, social and welfare needs and ensure that reasonable care is taken at all times for the health, safety and welfare of yourself and other persons.

This job description reflects the major tasks to be carried out by the post holder and identifies a level of responsibility at which they will be required to work. In the interests of effective working, the major tasks may be reviewed from time to time to reflect changing needs and circumstances. Such reviews and any consequential changes will be carried out in consultation with the post holder.

# **Person specification:**

The requirements for the role are outlined below and will be part of the selection process. Each of the criteria listed below will be measured by [the application form (A), a test / exercise (T), an interview (I), a presentation (P) or documentation (D).]

Minimum levels of knowledge, skills experience and qualifications required for this job.

Skills and abilities:	Essential / Desirable	Measured by
Possess strong communication and problem-solving skills.	Essential	A, I and D
IT Literate in all major applications.	Essential	A and I
Ability to organise, plan and manage own work and that of others to deliver objectives and outcomes in a timely and responsive manner.  Essential		A and I
The ability to establish strong relationships with Customers, members of the public, stakeholders, partner organisations, senior officers, and Members within the Council at all times		A and I
Possesses skills and the ability to deliver high quality outputs and solutions within challenging timescales	Essential	A and I
Positive attitude to change in the organisation and a willingness to promote and adopt new ideas and ways of working  Essential		I
he ability to identify innovative and creative solutions to problems and plans to create and deliver win:win outcomes		A and I
Capable of expressing information, concepts and ideas both orally and in writing in a logical, well structured, timely, accurate and meaningful form to recipients		
Ability to demonstrate an awareness/understanding of equal opportunities and other people's behaviour, physical, social and welfare needs.	Essential	A and I
Demonstrable commitment to equality, diversity and inclusion in both ervice provision and employment practices  A and 1		A and I

Knowledge:	Essential / Desirable	Measured by
Property management techniques and methods	Essential	A and I
Management techniques and methods	Desirable	A and I
Up to date knowledge of Property, Estates Management, Landlord and Tenant, Property Valuation and Property Transactions	Essential	A and I

Relevant experience:	Essential / Desirable	Measured by
Experience of leading and managing teams of professional staff in 'business as usual' and through transformational change, and delivering planned business outcomes		
Experience in influencing and negotiating with internal and external stakeholders and customer.	external Essential A and I	
Experience of inputting into and supporting the delivery of service budgets and delivering outputs to meet corporate financial targets	Essential A and I	
Experience of dealing with complex and high-profile property cases Essential A and		A and I
Experience of identifying and driving commercial opportunities from property assets  Essential		A and I

Thorough post qualification experience (as a Member of the RICS) of		
at least 5 years in urban / rural estate management, including	Essential	A and I
property management, valuation (fixed asset valuation for accounting	ESSEITUAI	A and 1
purposes) and transactions		

Education, training and work qualifications:	Essential / Desirable	Measured by
Educated to Degree level or equivalent in an Estates Management of similar discipline	Essential	A, I and D
Member of the Royal Institution of Chartered Surveyors.	Essential	A, I and D
Royal Institution of Chartered Surveyors Register Valuer	Desirable	A, I and D
Project management training and / or qualification	Desirable	A, I and D
Management training and / or qualification	Desirable	A, I and D

All appointments are subject to standard pre-employment screening. This will include identity, references, proof of right to work in the UK, medical clearance, and verification of certificates.

#### Additional pre-employment checks specific to this role include

As the role will require the individual to access properties where vulnerable adults and children are (Schools and Care Home for example). It will be a requirement of this role for a Standard Disclosure and Barring Service check to be completed.

## **Day-to-day in the role:**

Hours:	37 hours a week	Primary work base:	Guildhall, Northampton
Job family band:	RT09	Worker type:	Part-flexible
Salary range:	£44,646 - £47,687	Budget responsibility:	None
People management responsibility:	None		

#### **Working conditions & how we work:**

This role has been identified as a part-flexible worker type, this means that you will be able to worker from other work locations and when not work from an office you will be working remotely for up to 3 days a week (including from home).

# Our organisational values and behaviours

Everything we want to achieve for West Northants depends on having the right people in place and doing the right things and we want all colleagues to THRIVE, both personally and professionally. Our values and our behaviours framework underpin how we work and what partners and customers can expect from us. We want to do our very best for our residents, service users and businesses and for our staff – we want everyone to THRIVE.

Т	Trust	We are honest, fair, transparent and accountable. We can be trusted to do what we say we will.
Н	High Performing	we get the basics right and what we do, we do well. We manage our business efficiently.
R	Respect	we respect each other and our customers in a diverse, professional and supportive environment.
I	Innovate	we encourage curiosity, we are creative and seize opportunities to grow individually as an organisation and as an area.
V	Value	We continually strive for best practice and ways of improving existing procedures, practices and systems and thereby promoting efficiency and cost effectiveness
E	Empower	we believe in people, will listen, learn and trust them to make decisions. We help people to realise their ambitions.

"Valuing colleagues as individuals and encompassing our different perspectives to deliver our collective ambitions. One West inclusive culture"



# When potential is unlocked, talent *thrives*

Choose a career that offers you a true sense of achievement, fills you with pride and challenges you in a positive way, everyday.

# The benefits of a career at WNC include:

- People are at the centre of everything we do. Without our people, we wouldn't be able to deliver services to the people in our community.
- Ambition runs through everything we do at West Northants Council, we nurture and develop our people's ambition and willingness to succeed, to continually improve the service we provide to the community.
- Care is at the heart of West
  Northants Council, we care in so
  many ways; seen and unseen,
  helping our colleagues and
  community to thrive.
- **Flexibility** is key, we know work-life balance is critical to wellbeing, so we work hard to make sure our benefits package promotes and improves wellbeing; from annual leave, sick pay, family leave and flexible working, financial security offered by a local government pension scheme and life assurance, and discount schemes which make a difference to your day-today life, through to employee helplines offering free legal, health, financial and wellbeing advice and support.

We want you to have balance and be happy.

