

## **A day in the life of the Policy & Insight Team**

This is not an easy thing to describe as no two days are the same! What we can tell you is that you will be working with and supporting various different services which could be adults, children's and education or environment and transport by;

- Sourcing relevant information accurately from a range of IT systems
- Providing insightful analysis and professional advice
- Helping services make informed decisions using the data and analysis you have provided

In the climate and environment work area, this might include analysing and identifying new data sources to help improve the Council's carbon footprint report or providing analytical support to monitor the progress of the Climate and Environment Programme.

In the transport work area, this could mean identifying road traffic collision cluster sites to help the road safety team to prioritise road safety improvements or analysing traffic flows to investigate long-term trends in walking, cycling and driving.

We also support our adults social care service, transforming data from our client level database to create dashboards to support Adult Social Care teams as well as working with data to understand system flows in Adult Social Care.

So, a typical day might be supporting a Senior Analyst with a report for a Head of Service, meeting with a team of analysts regarding a new piece of work and accessing our databases to help to answer an adhoc question from a colleague in another team. A varied and rewarding day, working within a great team, and all sandwiched together with tea, coffee and biscuits!

## **About you**

We're looking for resilient people who have;

- the technical skills to extract and manipulate complex datasets from a range of national and local IT systems, or the desire to develop them.
- the aptitude to support our customers with the information they need (which isn't always what they say they want!).
- a thirst to learn new analytical techniques and a curiosity about the way the Council supports the local community.
- a continual desire to improve team performance and the way Council services are delivered.

## **About us, the Policy & Insight Team**

We launched in June 2023 following a recent restructure, bringing together three key functions (Business Intelligence, Research and Policy) into a single multi-disciplinary team. We are here to provide insight and policy expertise to a range of internal services and partner organisations supporting operational and strategic decision-making. We take a matrix-management approach to ensure the skills that exist within the team are effectively utilised and everyone has an opportunity to learn on the job and advance their career.

We host a website <http://www.cambridgeshireinsight.org.uk> on behalf of a partnership, which publishes information about the area for the public and partners.