

## Job Description

Job Title: Falls Management Service Technician

POSCODE: HAY03610

Grade: NCC Grade H (NHS Band 3/4 equivalent)

### Overall purpose of the job

*Please write one or two sentences about why the job exists. Focus on the achievement of the key end results of the job.*

The postholder will support individuals referred to the Falls Management Service who have fallen or who are risk of falling. The postholder will support the Occupational Therapist and Physiotherapist in delivering a personalised package of specialist falls prevention support.

The postholder will conduct falls assessments of an individual and their environment to identify appropriate equipment as required.

The postholder will use their falls knowledge and experience to raise awareness and knowledge of falls prevention in health and social care colleagues including by supporting training programmes organised by senior colleagues within the service.

### Main accountabilities

Please list the accountabilities in descending order of priority. Please include 6-9 accountabilities.

	Main accountabilities
1.	To manage a selected caseload of patients under regular supervision of the Falls Management Service therapists including an initial assessment and delivery of care and support to address needs of individual patients within their own homes.
2.	Assess for and request standard specialist equipment-and teach and demonstrate the use of equipment or other techniques to maintain and optimise patients' functional ability, independence and safety. This should include knowledge of, and ability to deliver OTAGO strength and balance exercises.
3.	To provide accurate feedback on relevant observations and assessment outcomes of patient interventions to the team/other professionals as required and where additional expertise is required, make recommendations for referrals, involving informal carers and professionals as appropriate.
4.	Regularly review customers' progress, monitoring the effectiveness and efficiency of the support plan and making adjustments as necessary.
5.	To ensure accurate and up-to-date patient documentation and activity data, including utilising departmental electronic record systems, in order to ensure consistency of support to patients and to assist with the smooth running of the service.
6.	Support therapy leads in providing educational training sessions to support council workers and other staff members including those in care homes to increase their knowledge of falls prevention strategies.

7.	To develop professional therapeutic relationships with patients and carers encouraging them in an active approach to regain and maintain personal independence.
8.	Maintain good links with local communities, within the council/s and especially with the Supporting Independence Programme, as well as other agencies, to enable the customers to benefit from the most appropriate services available.
9.	To work alone, with access to a supervisor, in the community within the guidelines of the lone worker policy maintaining a high regard of own and others' safety.
10.	To demonstrate awareness/understanding of equal opportunities and other people's behavioural, physical, social and welfare needs.

**Safeguarding commitment** *(Include for roles involving work with children/vulnerable adults)*

We are committed to safeguarding and promoting the welfare of children and young people/vulnerable adults. We require you to understand and demonstrate this commitment.

## Person Specification

### Qualifications, knowledge, skills and experience

Qualifications Required	Subject	Essential/ Desirable
NVQ Level 4 or equivalent	Relevant subject	D
Undergraduate degree of equivalent	Relevant subject	D
OTAGO trained		D
Training qualification		D

### Minimum levels of knowledge, skills and experience required for this job

Identify	Describe	Essential/ Desirable
<b>Knowledge</b>	Knowledge and understanding of falls prevention	D
<b>Skills</b>	Good verbal and written communication skills sufficient to write clear, concise and accurate reports and to enable effective communication with a number of different agencies	E
	Excellent interpersonal skills with the ability to listen and interact effectively with and on behalf of customers and their carers	E
	Able to participate in education sessions on falls preventions	D
	Computer literate	E
	Ability to support students as necessary	D
<b>Experience</b>	Previous experience of working in a rehabilitation environment or with people who have or who are at risk of falling.	D
	Experience in assessing patient needs and making appropriate referrals to external agencies	D
	Experience of working with older people	E
	Experience of managing a caseload of patients	D
	Experience of providing appropriate therapeutic interventions under the supervision of a therapy lead	D
	Experience of working in a team	E
	Experience of working with multiple different agencies and partners	E

<b>Equal opportunities</b>	Ability to demonstrate awareness/understanding of equal opportunities and other people's behaviour, physical, social and welfare needs	E
<b>Safeguarding</b> <i>(include for roles working with children/vulnerable adults)</i>	Demonstrate an understanding of the safe working practices that apply to this role.	E
	Ability to work in a way that promotes the safety and well-being of children and young people/vulnerable adults.	E
<b>Other</b>	Ability to travel	E

### Disclosure level

What disclosure level is required for this post?	<del>None</del>	<del>Standard</del>
	<del>Enhanced</del>	Enhanced with barred list checks

### Work type

What work type does this role fit into? (tick one box that reflects the main work type, the default workers type is flexible)	<del>Fixed</del>	Flexible	<del>Field</del>	<del>Home</del>
-------------------------------------------------------------------------------------------------------------------------------	------------------	----------	------------------	-----------------