

## SENDIASS Summary Data 1st September 2022 to 31st August 2023



### Reason for SENDIASS referral

Category	Full Service	%	Cambridgeshire	%	Peterborough	%
School preference advice	5	0.29	5	0.44	Not applicable	0.00
Bullying	19	1.08	10	0.88	9	1.48
Complaint	62	3.54	27	2.36	35	5.74
Exclusion	101	5.76	64	5.60	37	6.07
Miscellaneous	1	0.06	1	0.09	0	0.00
Progress/support	896	51.14	609	53.33	287	47.05
Stat Assess/A-Review	297	16.95	208	18.21	89	14.59
Transition	104	5.94	57	4.99	47	7.70
Tribunal	109	6.22	96	8.41	13	2.13
Young Person direct	2	0.11	1	0.09	1	0.16
EHCP support	6	0.34	6	0.53	N/A	0.00
Mediation	139	7.93	50	4.38	89	14.59
Health	11	0.63	8	0.70	3	0.49
TOTAL	1752	100	1142	100	610	100

### Needs of referred children and young people

Category	Full Service	%	Cambridgeshire	%	Peterborough	%
Cognition & Learning	275	15.70	193	16.90	82	13.44
Communication & Interaction	776	44.29	452	39.58	324	53.11
Gifted & Talented /Medical	69	3.94	51	4.47	18	2.95
Sensory & Physical	51	2.91	29	2.54	22	3.61
Social, Emotional /Mental Health	452	25.80	323	28.28	129	21.12
Unknown	129	7.36	94	8.23	35	5.74
TOTAL	1752	100	1142	100	610	100

Within these general categories the most frequently referred condition was Autistic Spectrum Disorder (38%) followed by ADHD (12%).

## Method of contact

Category	Full Service	%	Cambridgeshire	%	Peterborough	%
Email	640	36.53	483	42.29	157	25.47
Telephone call	955	54.51	564	49.39	391	64.10
Voicemail	71	4.05	48	4.20	23	3.77
Face to face meeting	17	0.97	12	1.05	5	0.82
Virtual meeting (Teams/Zoom)	26	1.48	4	0.35	22	3.61
Text & WhatsApp	5	0.29	1	0.09	4	0.66
Unknown	38	2.17	30	2.63	8	1.31
TOTAL	1752	100	1142	100	610	100

## Social Media Presence

### Reach ⓘ

Compare your reach from this period to the previous one.

[See more about your content performance](#)

#### Facebook reach ⓘ

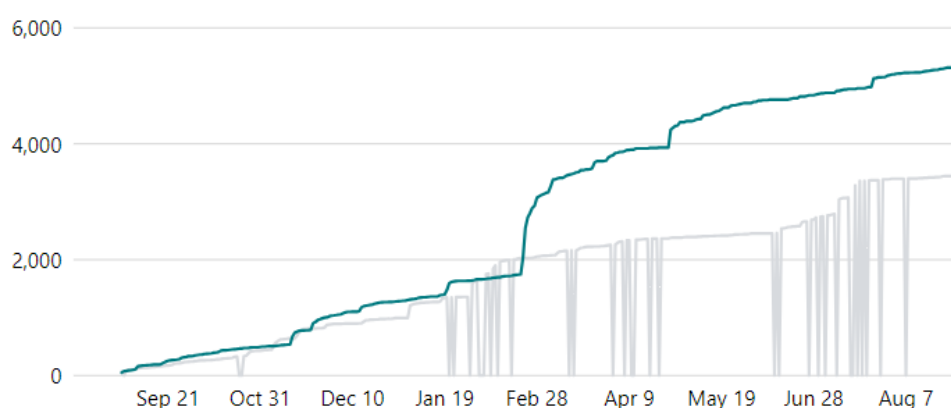
5,326 ↑ 53.9%

#### Paid reach ⓘ

0 0%

Daily

Cumulative



## Service Satisfaction Surveys

106 completed surveys were returned during this period on case closure. These indicated that 95.52% of those responding were either satisfied or very satisfied with the service they received and 96.19% were very likely or extremely likely to recommend the service. National averages for these figures are 93.8% and 95% respectively.