

WHERE
CAREERS
THRIVE

When potential
is unlocked,
talent *thrives*



West
Northamptonshire
Council

Job description and person specification

Public Health Administrator

Public Health, People Directorate

Thank you for your interest in this role. Our vision at West Northamptonshire Council (WNC) is: 'to make West Northants a great place to live, work, visit and thrive'.

We truly stand by this and work hard every day to make this a reality, and at WNC it's about our people. People who thrive with ambition, bring new ideas, demand better ways of working, care about every detail, and who never shy away from a challenge.

Our culture is a gateway for new experiences. A place to forge new opportunities. To empower you in your career and unite you with like-minded people. When potential is unlocked, talent thrives.



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Purpose and impact:

To provide a high level of flexible administrative support to the Public Health Team, supporting the Business Manager and Consultants in Public Health to ensure the efficient running of the team.

Accountable to:

This role is accountable to the Public Health Business Manager and/or Senior Administrator. The role sits within the Public Health team which is part of the People Directorate. The role will support senior managers within the team.

Responsibilities:

The main responsibilities of this role are:-

1.	Assist in the development and maintenance of business processes to support management and ensure the efficient running of the Public Health team.
2.	Assist, coach and mentor less experienced colleagues in the performance of routine tasks to support the achievement of individual and team performance and development objectives.
3.	Arrange all aspects of internal, inter-agency and inter-departmental meetings, including note taking/minuting in some cases.
4.	To maximise personal productivity, minimise duplication and errors; and manage our information efficiently and securely to reduce risk, through effective use of Office 365 and our internal IT systems and applications including ERP Gold and Recruitment Hub.
5.	Provide an efficient and confidential support service to senior managers, including diary management responsibilities.
6.	Be first point of contact for any internal/external telephone or email queries that will require escalating to more senior members of the team.
7.	On instruction, raise purchase orders, invoices and journals for the team via ERP Gold.
8.	Initiate and build good working relationships with colleagues and other professionals to deliver the service required.
9.	Gather data and financial information relating to the work area to support in the production of management reports and information on service performance to meet service area requirements.
10.	Actively challenge and seek to eliminate any directly or indirectly discriminatory practice or behaviours.
11.	Demonstrate awareness and understanding of other people's behavioural, physical, social and welfare needs and ensure that reasonable care is taken at all times for the health, safety and welfare of yourself and other persons.

This job description reflects the major tasks to be carried out by the post holder and identifies a level of responsibility at which they will be required to work. In the interests of effective working, the major tasks may be reviewed from time to time to reflect changing needs and circumstances. Such reviews and any consequential changes will be carried out in consultation with the post holder.

Person specification:

The requirements for the role are outlined below and will be part of the selection process. Each of the criteria listed below will be measured by:

(A) Application Form, (T) Test, (I) Interview, (P) Presentation, (D) Documentation.

Minimum levels of knowledge, skills experience and qualifications required for this job.

Skills and abilities:	Essential / Desirable	Measured by
Demonstrate excellent communication skills, both written and verbal with the ability to exchange information in a tactful and diplomatic manner and to communicate effectively at all levels.	E	A, I,
Accuracy and attention to detail.	E	A, I
Able to work independently and as an effective team member with minimum supervision.	E	A, I
Able to prioritise own workload and cope well under pressure to meet deadlines.	E	A, I
Is courteous and effective when dealing with people, with the ability to build and maintain good working relationships with colleagues and customers to deliver a good service.	E	A, I
Demonstrate effective use of Office 365 (incl. Teams, OneDrive, Outlook, Excel etc.) or willingness to undertake training during the probation period.	E	A, I

Knowledge:	Essential / Desirable	Measured by
Appropriate level of data protection security and confidentiality awareness.	E	A, I
Ability to demonstrate awareness/understanding of equal opportunities and other people's behaviour, physical, social and welfare needs.	E	A, I
Knowledge of internal systems used such as ERP Gold, Recruitment Hub, Microsoft Teams	E	A, I
Knowledge of WNC policies & procedures.	D	A, I
Some knowledge of Public Health services.	D	A, I

Relevant experience:	Essential / Desirable	Measured by
Experience of working in a busy administrative role.	E	A, I
Demonstrate experience of arranging, supporting and minuting meetings to a high standard.	E	A, I

Experience of diary management.	E	A, I
Experience of using finance and financial systems.	D	A, I
Experience of supporting senior managers.	D	A, I

Education, training and work qualifications:	Essential / Desirable	Measured by
Able to demonstrate a good level of general education equivalent to GCSE standard in English and Maths grade A-C	E	A, D
NVQ Level 2 or equivalent in a relevant subject or experience in administrator work	E	A, D
NVQ Level 3	D	A, D

All appointments are subject to standard pre-employment screening. This will include identity, references, proof of right to work in the UK, medical clearance and verification of certificates.

Day-to-day in the role:

Hours:	37	Primary work base:	One Angel Square
Job family band:	BA03	Worker type:	Permanent
Salary range:	£26258 - £27103	Budget responsibility:	N/A
People management responsibility:	N/A		

Working conditions & how we work:

Much of the Public Health team is still currently working with a hybrid approach with some days spent in the office and others working from home, this administrative role will be based on a Fixed worker type which means that although there will be some expectation that you will work remotely from home or in other premises, the majority of your working week will be spent at your office base.

Our organisational values and behaviours

Everything we want to achieve for West Northants depends on having the right people in place and doing the right things and we want all colleagues to THRIVE, both personally and professionally. Our values and our behaviours framework underpin how we work and what partners and customers can expect from us. We want to do our very best for our residents, service users and businesses and for our staff – we want everyone to THRIVE.

T Trust	We are honest, fair, transparent and accountable. We can be trusted to do what we say we will.
H High Performing	we get the basics right and what we do, we do well. We manage our business efficiently.
R Respect	we respect each other and our customers in a diverse, professional and supportive environment.
I Innovate	we encourage curiosity, we are creative and seize opportunities to grow individually as an organisation and as an area.
V Value	We continually strive for best practice and ways of improving existing procedures, practices and systems and thereby promoting efficiency and cost effectiveness
E Empower	we believe in people, will listen, learn and trust them to make decisions. We help people to realise their ambitions.

“Valuing colleagues as individuals and encompassing our different perspectives to deliver our collective ambitions. One West inclusive culture”

When potential is unlocked, talent *thrives*

Choose a career that offers you a true sense of achievement, fills you with pride and challenges you in a positive way, everyday.

The benefits of a career at WNC include:

- **People** are at the centre of everything we do. Without our people, we wouldn't be able to deliver services to the people in our community.
 - **Ambition** runs through everything we do at West Northants Council, we nurture and develop our people's ambition and willingness to succeed, to continually improve the service we provide to the community.
 - **Care** is at the heart of West Northants Council, we care in so many ways; seen and unseen, helping our colleagues and community to thrive.
 - **Flexibility** is key, we know work-life balance is critical to wellbeing, so we work hard to make sure our benefits package promotes and improves wellbeing; from annual leave, sick pay, family leave and flexible working, financial security offered by a local government pension scheme and life assurance, and discount schemes which make a difference to your day-to-day life, through to employee helplines offering free legal, health, financial and wellbeing advice and support.
- We want you to have balance and be happy.

