

JOB DESCRIPTION

Job Title	Strategic Manager for Support and Safeguarding
Job number	3073
Grade	SM2

Overall purpose of the job

Reporting to the Assistant Director for Safeguarding, the Strategic Manager for Support and Safeguarding has a pivotal role in ensuring the effective delivery of statutory safeguarding and support functions, directly impacting the lives of children and families. As part of the leadership team, you will lead and develop services in line with the Councils/Trusts objectives and the national agenda.

The role plays a key strategic function within local partnerships, including representing NCT and providing expert social care input, advice and guidance.

Main accountabilities

Please list the accountabilities in descending order of priority.

Main accountabilities	
1.	Be fully responsible for all aspects of service delivery and performance management for the practice oversight and support function. To set clear key objectives for the short, medium and long term including overall business performance and improvement targets. Includes: -Asset and Resource Management – accountability for all financial outcomes of the allocated area; -People – by engendering respect for those we work with and for, add value to the talent of the organisation through people development and management of their performance; and -Risk – to ensure the development and management of risk and business continuity strategies within the specified business plan.
2.	To lead the service areas preparation and action planning for Ofsted inspection outcomes, including any DfE requirements.
3.	To be responsible for ensuring that services are effectively targeted at children in need of protection and children who are looked after. To take responsibility for the commissioning of relevant services, including placements for Children Looked After, and specialist assessments as directed by the courts
4.	To manage Access to Care and contact service delivery by the Division in line with thresholds for services. To ensure that effective access to service arrangements are in place.

5.	To ensure the management of complaints comply with The Children Act 1989 and National Minimum Standards for Children's Homes and the Fostering & Adoption Services.
6.	To be responsible for managing change in response to the Government's Agenda for Social Care. Ensuring the service is fit for purpose, and is supportive of a seamless provision of services. Leading in areas of service development in response to national and local policy, particularly Every Child Matters.
7.	To proactively contribute to the work of the Safeguarding Board by ensuring active management participation at task and finish groups and Safeguarding Board Sub Committees
8.	Being ambitious for Northamptonshire, develop and constantly improve service delivery strategies and approaches to ensure they are highly customer-orientated, making paramount the direct views of service users, and are reflective of agreed priorities. Establish and develop a culture that delivers results through continual improvement and organisational development, continually checking customers' views and acting on them
9.	To ensure that the Service is responsive to the needs of children and families and that their views and thoughts are represented in the wider improvement activity of NCT.

Person Specification

Qualifications, knowledge, skills and experience

Minimum level of qualifications required for this job

Qualifications Required	Subject	Essential/ Desirable
Appropriate professional qualification e.g. DiPSW, CQSW, CSS	Social Work	E
SWE Registration	Social Work	E
Management Studies e.g. PgCMS, PgDMS, MBA	Management Studies	D

Minimum levels of knowledge, skills and experience required for this job

Identify	Describe	Essential/ Desirable
Knowledge		
Children's Social Care	Extensive knowledge of statutory responsibilities in Children's Social Care.	E
	Extensive experience of managing service at a senior level in a social care or related setting.	E
	Detailed knowledge of the Government's agenda for modernising Children's Services.	E
	Experience in the strategic development of services in a social care or related setting.	E
Skills		
	The ability to forge and maintain solid working relationships with internal and external partners at a senior level.	E
	Excellent written and interpersonal skills. Able to produce clear reports detailing complex situations, able to present with clear analysis and recommendations. Solid presentation skills able to present at all levels and gain buy-in to change.	E
	Able to drive performance and improvement across a complex service area, through solid operational and management skills.	E
	A strong leader, one who can challenge performance and raise standards internally and with partners. Meets NCT leadership expectations, a role model for others.	E

Experience	Give an idea of the type and level of experience required do not specify years of experience.	
	Experience of motivating and developing others. Focused on improvements in Services for children and their families.	E
	Experience of managing a large and complex function, ability to deliver against an improvement agenda within a Children's Services setting.	E
	Ability to establish and develop monitoring systems for the continuous development of people and services.	E
	Ability to risk assess whilst effectively developing and managing services and strategic priorities.	E
	Experience of developing strong partnership services and relationships incorporating public, private and voluntary sector services.	E

Disclosure level

What disclosure level is required for this post?	None	Standard
	Enhanced	Enhanced with barred list checks

Work type

What work type does this role fit into? (tick one box that reflects the main work type, the default workers type is flexible)	<input checked="" type="checkbox"/> Fixed	<input type="checkbox"/> Flexible X	<input type="checkbox"/> Field	<input type="checkbox"/> Home
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